



MeitY LPCO User Manual

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This manual can be used for understanding the filing of Ministry of Electronics and Information Technology (MeitY) application for procuring the LPCO (Licenses, Permits, Certificates, and Others) under the SWIFT (Single Window Interface for Facilitating Trade) project using the Web Forms. The users cannot copy, modify, distribute, redistribute, share, and at the same time cannot avail of any kind of attribution or credit from this copyrighted work. This manual is prepared purely for helping ICEGATE (Indian Customs E-Commerce/Electronic Data Interchange (EC/EDI) Gateway) and SWIFT users locate and use the services and information available on the ICEGATE Portal. Accordingly, the contents of this manual are for informational purposes only and shall not be legally binding. The Central Board of Indirect Taxes and Customs and ICEGATE shall not be liable for any consequence, legal or otherwise, arising out of use or abuse of any information provided in this manual.

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1. Getting Started

Welcome to the user manual for the filing of LPCO (Licenses, Permits, Certificates, and Others) application. This manual provides a detailed overview of all the features incorporated in the SWIFT (Single Window Interface for Facilitating Trade) project for the application process for the user.

2. Brief about user guide

This user manual provides step-by-step illustrations of all the functionalities that are incorporated in the filing of the LPCO application. The manual comes with pictorial representation, which enables users to get a complete grasp on the subject and avail maximal benefit in a very subtle way.

3. Overview

In addition to the existing modes of filing statutory forms by trade users, the SWIFT initiative will facilitate the trade users to apply for statutory documents such as LPCO in online mode via web forms. The LPCO application shall be reviewed by MeitY officers and if approved, LPCO shall be issued. This user manual covers the aforementioned process from the trade user's perspective.





4. Abbreviations

SI. No.	Term/Acronym	Description
1.	MeitY	Ministry of Electronics and Information Technology
2.	NOC	No Objection Certificate
3.	LPCO	Licenses, Permits, Certificates, and Others
4.	CBIC	Central Board of Indirect Taxes and Customs
5.	СНА	Customs House Agent also known as Customs Broker
6.	DSC	Digital Signature Certificate
7.	e-Sanchit	e-Storage and Computerized Handling of Indirect Tax
		Documents
8.	IEC	Importer Exporter Code
9.	ICEGATE	Indian Customs E-Commerce/Electronic Data Interchange
		(EC/EDI) Gateway
10.	ARN	Application Reference Number
11.	PGA	Participating Government Agency
12.	UQC	Unit Quantity Code
13.	CCDC	Concessional Custom Duty Certificate
14.	CRO	Compulsory Registration Order
15.	SSO	Single Sign On
16.	SWIFT	Single Window Interface for Facilitating Trade
17.	ICEGATE	Indian Customs Electronic Data Interchange Gateway





5. Navigation for trade users – CCDC Application

The trade user may follow the steps below to open a MeitY LPCO Application web form:

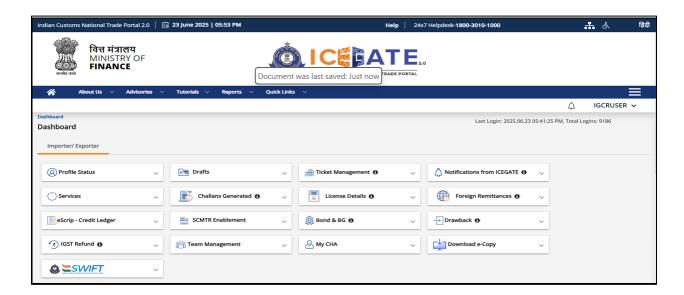
> Step-1: The trade users can access the ICEGATE dashboard by providing their ICEGATE ID and Password and clicking on the Login button. In such a case, the 'User Type' that needs to be selected shall be 'ICEGATE User'



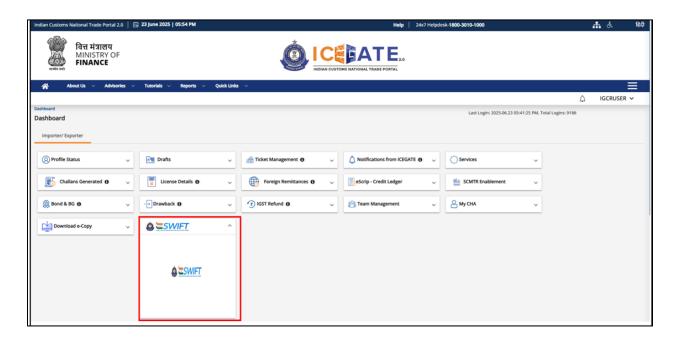




> Step-2: On successful login, the system will display the dashboard screen as follows:



Step-3: The user then clicks the SWIFT widget:





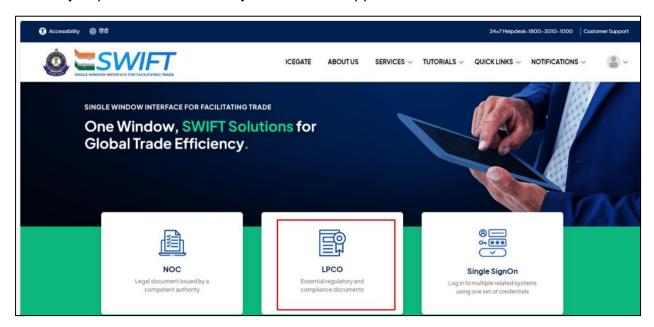


5.1 Trade user widgets

Upon clicking the 'SWIFT' widget, the system displays the screen below for the user to select. The screen has three widgets:

- 1. NOC No Objection Certificate
- 2. LPCO Licenses, Permits, Certificates, and Others
- 3. Single Sign On

Currently, only LPCO is relevant to trade users for MeitY. Hence, in this document, we will only explore the functionality of the LPCO application.

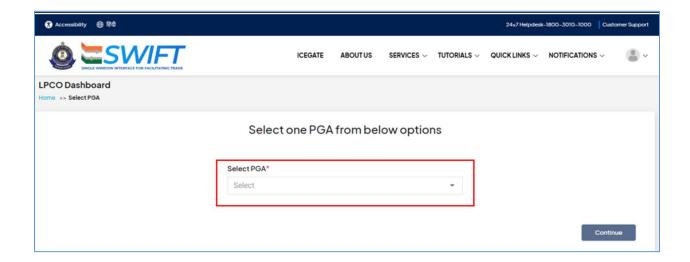




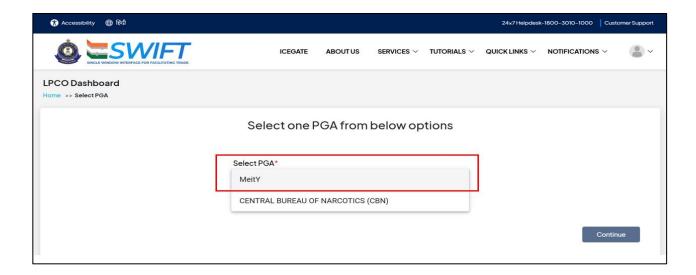


5.2. PGA Selection

Once the user clicks on LPCO, he is redirected to the next screen where the PGA (Participating Government Agency) needs to be selected:



Once the user clicks on the "Select PGA" tab, all the PGAs list is available in the dropdown option. The user will select the appropriate PGA. Here, the user will select MeitY as the PGA.

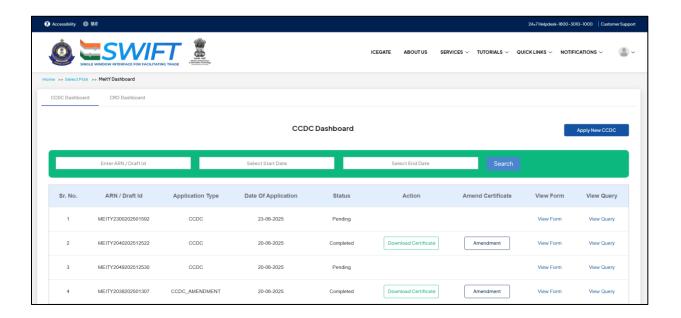






5.3 MeitY CCDC Dashboard

Once the user selects "MeitY" as the PGA, he is redirected to MeitY dashboard. The screen of the dashboard is shared below:



In the main dashboard, the user can search the already applied applications using multiple combinations of criteria, like:

- 1. Application Reference Number or the Draft ID
 - a) An Application Reference Number (ARN) is a unique identifier for any application or request submitted by a user to track the status of any application.
 - b) A Draft ID is a unique identifier for an application which has been raised but not submitted. The users can later complete the saved application by identifying it through the Draft ID and submitting it.





2. Start and End of Application Dates

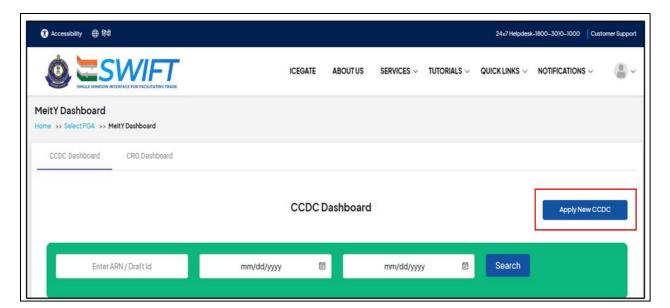
The dashboard also contains other details like:

- 1. Status of the application: whether completed or in progress
- 2. Action: for applications that have been completed successfully, the user is able to download the certificate
- 3. View Form: the user can view the application by clicking on the View Form button
- 4. View Query: the user can see all the queries if they have been raised by the officer and can respond to them for clarification

The window also has the facility for a user to apply for a new CCDC application (button on the top right corner) or amend an existing CCDC certificate.

6. Filing the CCDC Application

In order to apply for the fresh CCDC certificate, the user clicks on the "Apply New CCDC" option to proceed further.







Steps for filing the CCDC Application Form

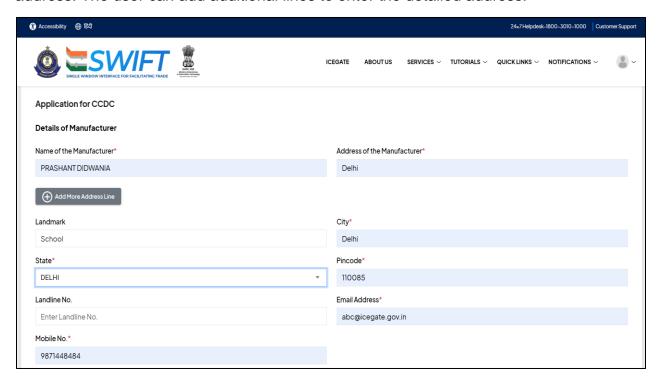
Upon clicking the "New CCDC Form", the application form will appear which the user needs to fill. The application form has various sections for the user to fill in:

- 1. Details of the Manufacturer
- 2. Production Details
- 3. Consumption details
- 4. Demand details

All sections of the CCDC application are explained below.

6.1 Details of the Manufacturer

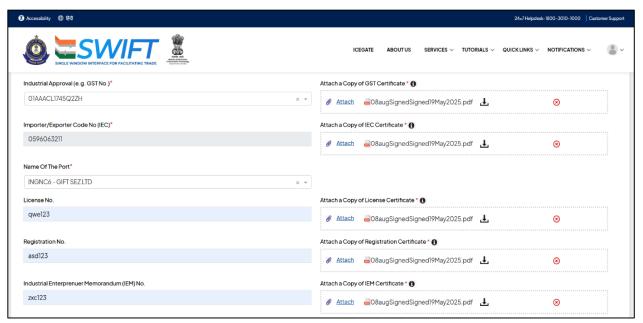
In the screen below, the user needs to enter details like Name and Address of the manufacturer, landmark, city, state, PIN code, landline number, mobile number and email address. The user can add additional lines to enter the detailed address.







Consequently, the user will also have to fill in additional details in the same section. The screen is shown below:



In the above screen, out of License no., Registration no. and Industrial Entrepreneur Memorandum (IEM) No., at least one is mandatory, while the rest two are optional.

The user can also select his GSTIN and Name of the Port using the drop-down menu provided.

The user must fill all the mandatory fields highlighted with the asterisk mark (*).

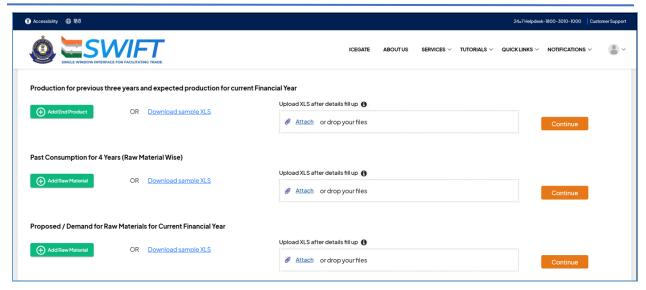
In the subsequent section the user will enter the following details:

- 1. Production for previous three FY and expected production for current FY.
- 2. Raw material consumption, end product wise, for the previous three FY.
- 3. Proposed Demand for Raw material for Current Financial Year

The details of these subcategories are shared below.

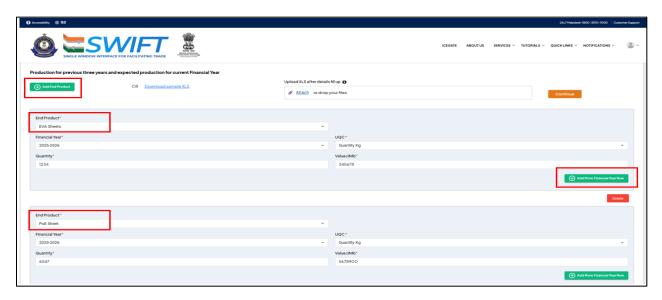






6.2 Production details

In this category the user can fill in the details of production of the end products; expected for the current FY and actual for the previous three FY. User can add more than one end product by clicking on the 'Add end product' button. For each end-product, the user can add data of multiple financial years by clicking on 'Add More Financial Year' button.







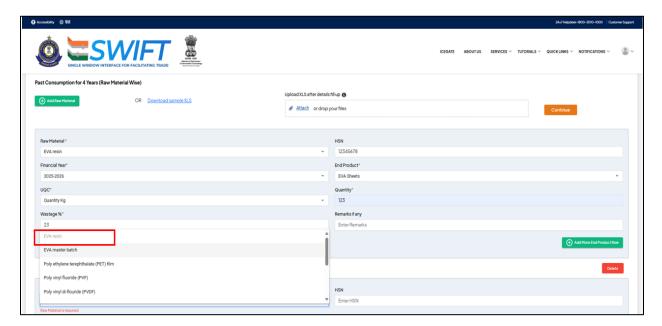
The user needs to select an appropriate UQC (Unit Quantity Code) form. The three UQC from the drop-down menu are:

- 1. Quantity in Kg
- 2. Area in Square Meter
- 3. Volume in Cubic Meter

The user must fill all the mandatory fields highlighted with the asterisk mark (*).

6.3 Consumption details

In this category, the user will fill in the details of the consumption of all the Raw material (expected, For the current FY and actual, for the previous three FY).



The user can select only one raw material for one financial year. Also, if a raw material has already been selected then it cannot be selected again. In the above screen, the raw material EVA resin is disabled for selection as it has already been selected before.

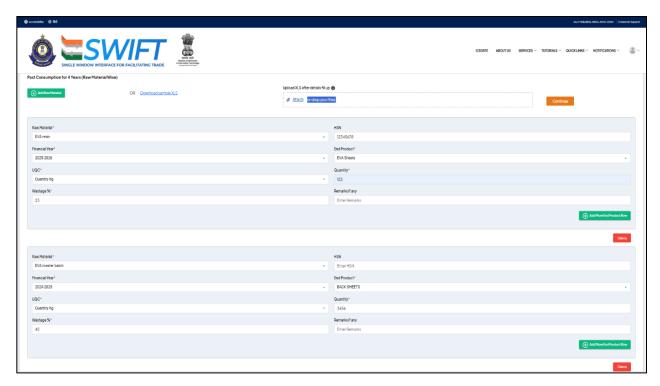
The user must fill all the mandatory fields highlighted with the asterisk mark (*).





6.4 Demand details

In this category, the user will fill in the details of the proposed demand for raw material for the current financial year, raw material wise. In this category, the user can add multiple

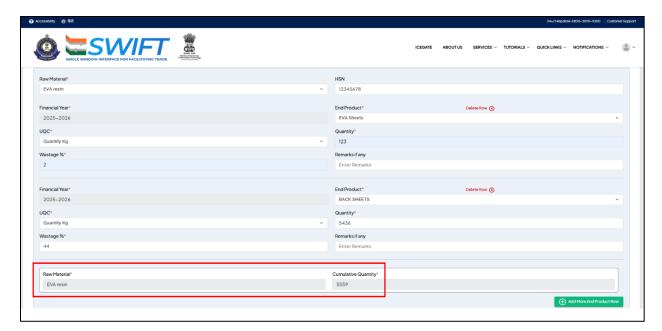


end products by selecting "Add More End Product Row" from the screen for the current Financial Year. The screenshot is shared.





The user can also Delete any End Product Row depending in the requirement or in case wrongfully entered details. In this screen, incase more End products are added for one raw material, then their "Cumulative Quantity" will be shown to the user.



Additionally, the user can also upload the aforementioned details by uploading an excel file. A sample excel file has been made available for guidance of format. The aforementioned data fields can be filled under their respective headings in the sheet. Uploading the filled up excel will populate the data fields in the form.



In case the user fills incorrect data, an error message will appear alerting the user for data correction.

The user must fill all the mandatory fields highlighted with the asterisk mark (*).

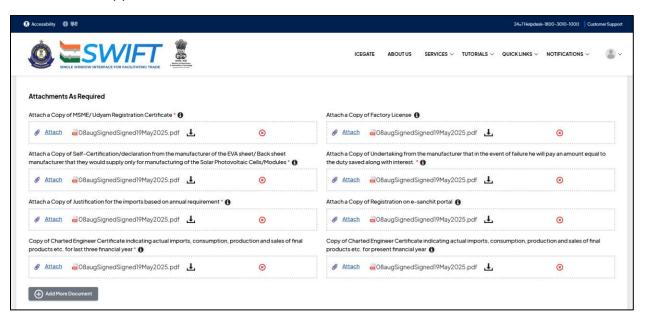




6.5 Document Upload

Once the user has successfully entered the details mentioned in the previous section, the user now needs to upload the required documents. The screen of the same is shown below:

Using the "Add More Document" functionality, the user can upload up to three supporting documents for application. The user must fill all the mandatory fields highlighted with the asterisk mark (*).



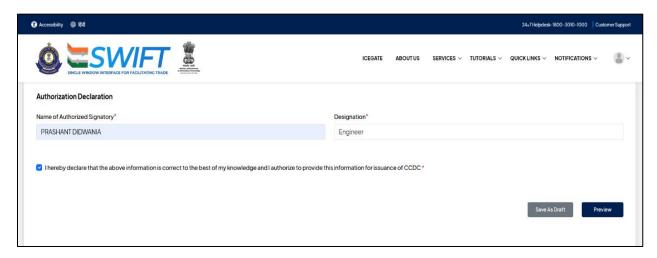




6.6 Authorization Declaration

In this section, the user has to fill in the details like Name of Authorized Signatory along with the Designation and gives consent about the authenticity of details entered by clicking on the disclaimer.

The user can either save the application an "Save As Draft" to submit it later or "Preview" the application. The last draft saved will be shown on preview.



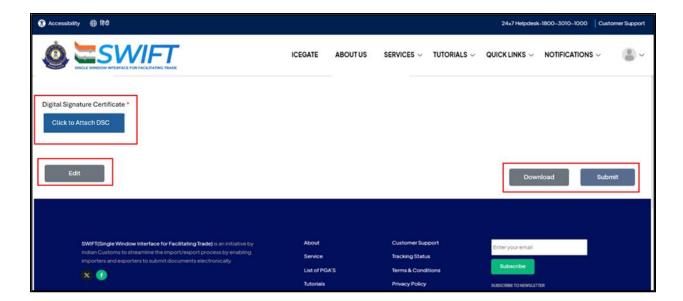




7. Application Submission

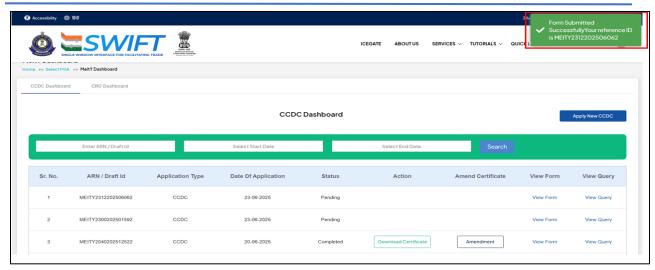
A functionality has been provided to the user to update his DSC before submission of the application. The user is also given the functionality to edit or download the application before submitting the application to the MeitY officers.

The user can submit the application by clicking on the "Submit" button. Once the application is successfully submitted, the user gets the message from the system and the user dashboard is updated.

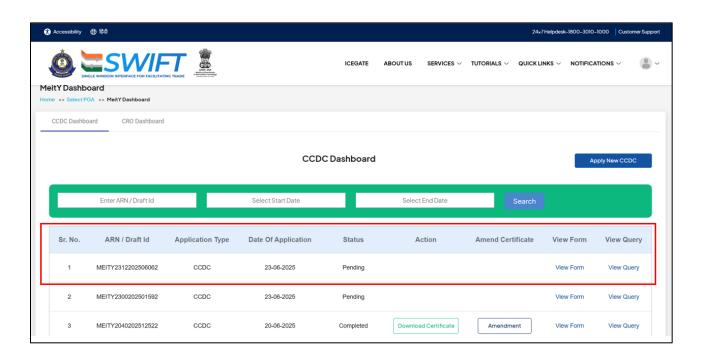








Post submission, the application status then moves to the "Pending" status in the user dashboard.



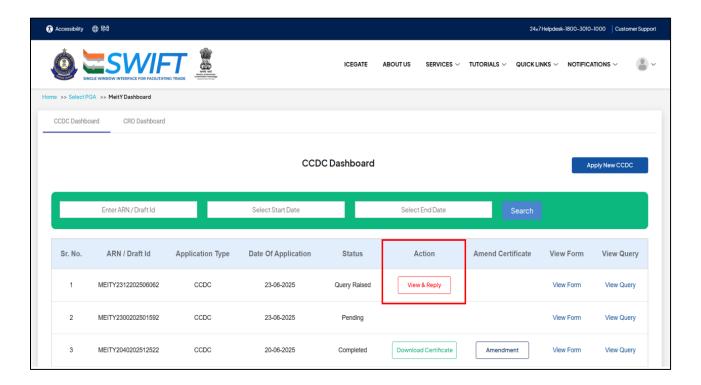
All the documents uploaded by the user must be "Digitally Signed" and one document can have only one DSC. Any document with multiple DSCs will not be accepted by the system.





8. Query Function

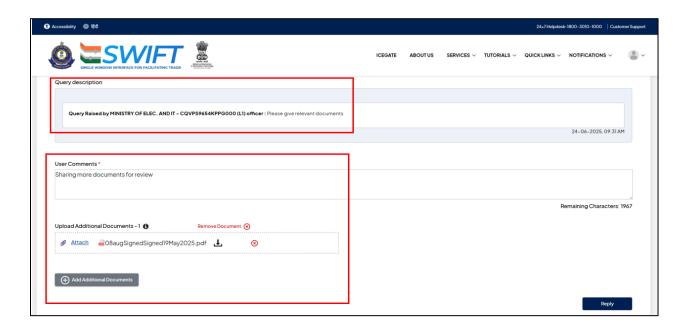
Once the CCDC application is submitted, it moves to the MeitY back office for verification. During this process, the MeitY officers can send queries to the user for clarifications. Once the query is raised by the officers, the user's dashboard gets updated as shown below. The status will change from 'pending' to 'query raised'. The user can click on the "View & Reply" button under the "Action" column.



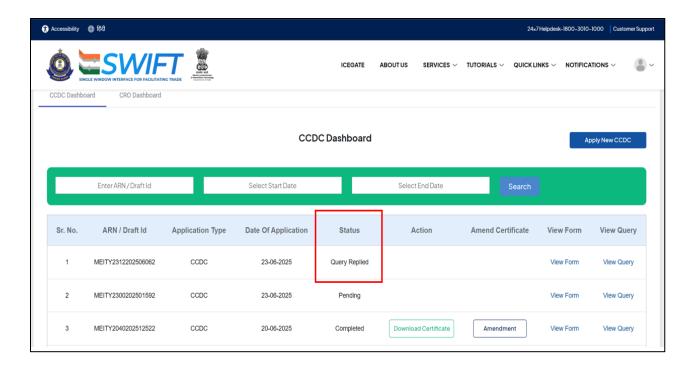




A new screen appears where the user can see the query raised and reply to it and can also attach supporting documents.



Once the user responds to the query, the dashboard gets updated as shown below.

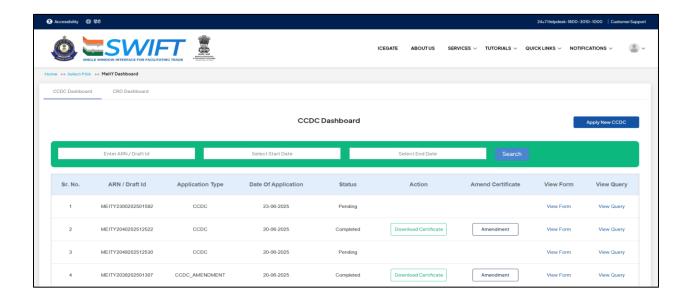






9. Certificate download

Once approved by MeitY officers, the user can download his certificate. He can use the 'Download Certificate' option under Action menu on his CCDC dashboard.







A sample CCDC certificate is shown below.

Certificate Details





Application No:MEITY1939202504353 e-File No:ASDF-1234

Government of India

Ministry of Electronics and Information Technology IPHW Division

Electronics Niketan 6 CGO Complex, Lodhi Road New Delhi-110003

Date: 20.06.2025

CONCESSIONAL CUSTOMS DUTY CERTIFICATE

This is to certify that PRASHANT DIDWANIA holds IEC No.0596063211 and IEM No. zxc123 for the manufacture of Manufacturing. The Party's request for actual user certificate for purchase of raw materials as per the provisions of Notification No.50/2017 - Customs (Serial No. 237) as amended by Notification No. QWER-123 for manufacturing of BACKSHEETS/EVA SHEETS used in Solar Photovoltaic (PV) Cells and Modules has been considered and this Ministry recommends grant of duty concession under this Notification based on Self Certification from the manufacturer for their estimated requirement till 30.06.2025. The list of items given are as under;

Item Sno.	HSN Code	Raw Material	End Product	UQC	Recommended Quantity
1		EVAresin	EVA Sheets, BACK SHEETS	Quantity Kg	468
2		Poly ethylene terephthalate (PET) film	Others, PoE Sheet	Quantity Kg	6110

- 2. This certificate is valid till 30.06.2025 or further orders on the subject, whichever is earlier.
- 3. The import is subject to the condition that the manufacturer will submit a copy of Chartered Engineer Certificate indicating actual imports and consumption of raw material at the end of financial year.

The Deputy Commissioner of Customs Copy To.

PRASHANT DIDWANIA , Delhi

KANCHAN SINGH Engineer

Tel: +917849304675 Email: DSEFR@GMAIL.COM

Signature valid

gitally signed by SAURABH GUPTA sie: 2025.06.12 12:43:21 IST eason: Secure Document







10. Amendment to CCDC Certificate

Business Process for the CCDC Amendment

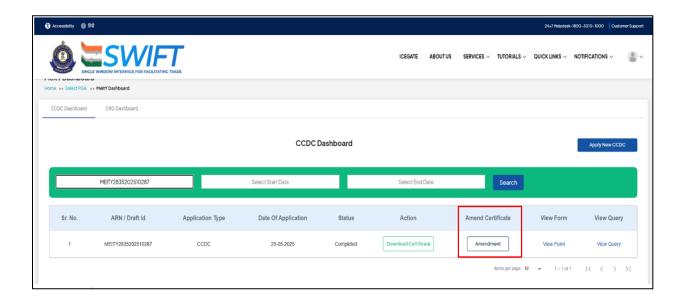
The process of allowing an amendment in the MeitY Back Office would be initiated after a CCDC certificate has been issued to the user and the user needs to amend it owing to some changes required.

The amended certificate will be issued as a new certificate which could be read with the previous certificate. The new certificate will be similarly stored in the compliance repository.

The amendment to CCDC certificate is allowed for extension of certificate validity only.

10.1 Accessing CCDC Amendment functionality

The user can amend an existing CCDC certificate by clicking on the amendment button on his CCDC dashboard.

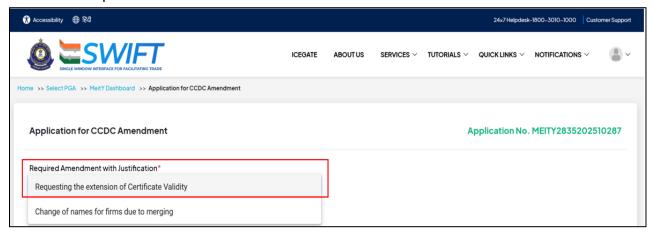






Upon clicking the "Amend" option, the user is navigated to the CCDC - Amendment screen.

Currently the user has one option for applying for amendment of CCDC certificate -Requesting the extension of certificate validity; To increase the validity of any certificate issued in the past.



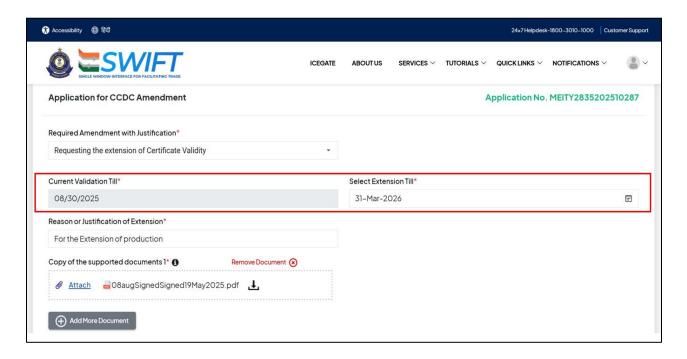
10.2 Applying for CCDC Amendment

The amendment window has the following details:

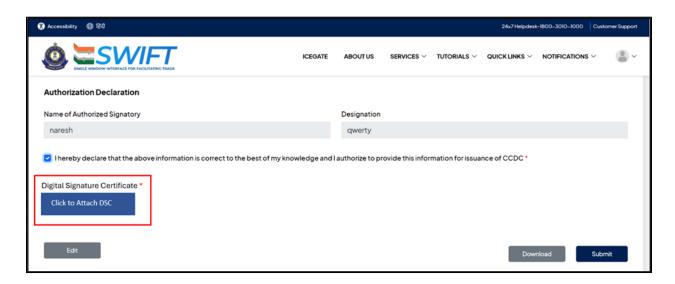
- 1. Current Validation Till: This is the current validation date for which a CCDC certificate has already been issued to the user.
- 2. Select Extension Till: this is the Extension Amendment date till which the certificate validity is sought for by the user.
- Reason or Justification of Extension: The user needs to share the actual reason of certificate validity and upload supporting documents.







The user needs to fill in the 'authorization declaration' section and submit the application by clicking on the "Submit" button.



After submission, the application will go to MeitY officers for approval. Once approved, the certificate will be generated and can be downloaded by clicking on the download certificate button on the CCDC dashboard.





Sample CCDC Amendment certificate is shown below for reference.



e-File No:EW12345 Application No:MEITY1922202512215

Government of India

Ministry of Electronics and Information Technology IPHW Division

Electronics Niketan 6 CGO Complex, Lodhi Road New Delhi-110003 Date: 25.06.2025

AMENDMENT TO CONCESSIONAL CUSTOMS DUTY CERTIFICATE

This has reference to the Concessional Customs Duty Certificate of even no. 1243-W12575 dated 24.06.2025, issued to naresh, holding IEM No. null for the manufacture of manufacture and IEC No. 0596063211.

2. In light of the Notification No. SL1234 dated 25.06.2025, the validity of the aforesaid Concessional Customs Duty certificate is extended till <math>30.06.2025 or further orders on the subject, whichever is earlier. The rest of the contents of the said certificate will remain unchanged.

3. This is issued with the approval of the Competent Authority.

To,

The Deputy Commissioner of Custom

Copy to,

naresh, DELHI

Signature valid
Digitally signed by SAURABH GUPTA
Date: 2005.06.13 12-43-21 IST
Reason: Segura Document

1

KANCHAN SINGH NA Tel: +917849304675 Email: DSEFR@GMAIL.COM





11. Navigation for trade users – CRO exemption Application

On similar lines to accessing the CCDC application form explained above, the trade users can access the CRO exemption application form also. Details are shown below.

> Step-1: The trade users can access the ICEGATE dashboard by providing their ICEGATE ID and Password and clicking on the Login button. In such a case, the 'User Type' that needs to be selected shall be 'ICEGATE User'



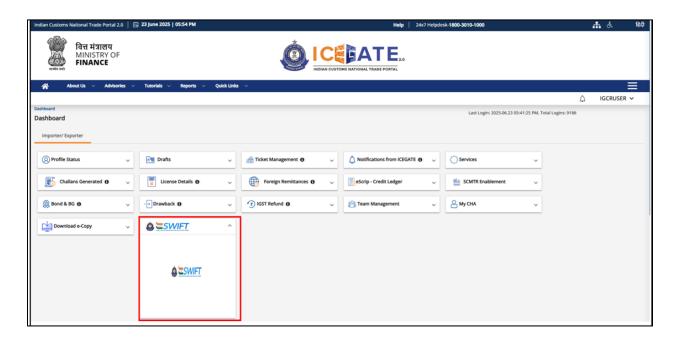




> Step-2: On successful login, the system will display the dashboard screen as follows:



Step-3: The user then clicks the SWIFT widget:







11.1 Trade user widgets

Upon clicking the 'SWIFT' widget, the system displays the screen below for the user to select. The screen has three widgets:

- 4. NOC No Objection Certificate
- 5. LPCO Licenses, Permits, Certificates, and Others
- 6. Single Sign On

Currently, only LPCO is relevant to trade users for MeitY. Hence, in this document, we will only explore the functionality of the LPCO application.

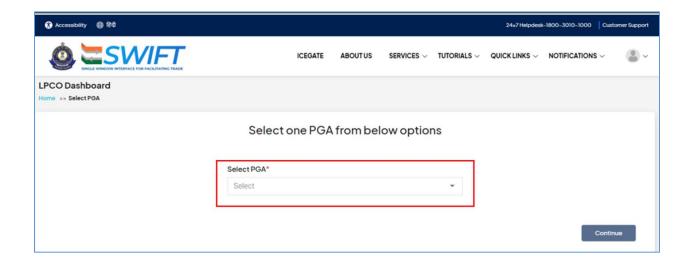




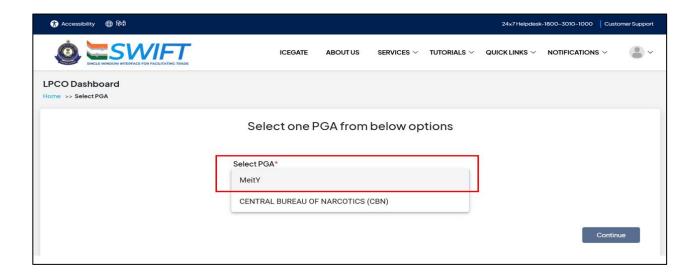


11.2 PGA Selection

Once the user clicks on LPCO, he is redirected to the next screen where the PGA (Participating Government Agency) needs to be selected:



Once the user clicks on the "Select PGA" tab, all the PGAs list is available in the drop-down option. The user will select the appropriate PGA. Here, the user will select MeitY as the PGA.

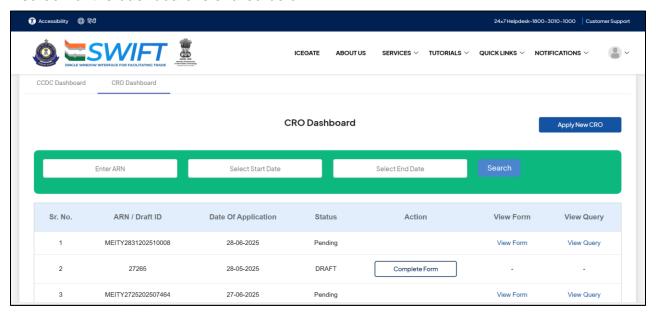






11.3 MeitY CRO Dashboard

Once the user selects "MeitY" as the PGA, he is redirected to MeitY dashboard. The CRO screen of the dashboard is shared below:



In the main dashboard, the user can search the already applied applications using multiple combinations of criteria, like:

- 1. Application Reference Number or the Draft ID
 - c) An Application Reference Number (ARN) is a unique identifier for any application or request submitted by a user to track the status of any application.
 - d) A Draft ID is a unique identifier for an application which has been raised but not submitted. The users can later complete the saved application by identifying it through the Draft ID and submitting it.





2. Start and End of Application Dates

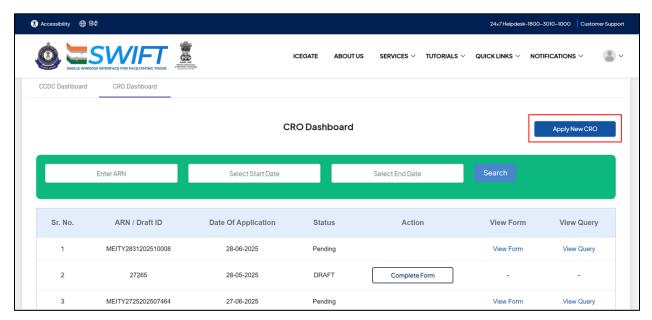
The dashboard also contains other details such as:

- 1. Status of the application: whether completed or in progress
- 2. Action: for applications that have been completed successfully, the user is able to download the certificate
- 3. View Form: the user can view the application by clicking on the View Form button
- 4. View Query: the user can see all the queries if they have been raised by the officer and can respond to them for clarification

The window also has the facility for a user to apply for a new CRO application (button on the top right corner).

12. Filing the CRO exemption application

In order to apply for the fresh CRO certificate, the user clicks on the "Apply New CRO" option to proceed further.







Steps for filing the CRO exemption application form

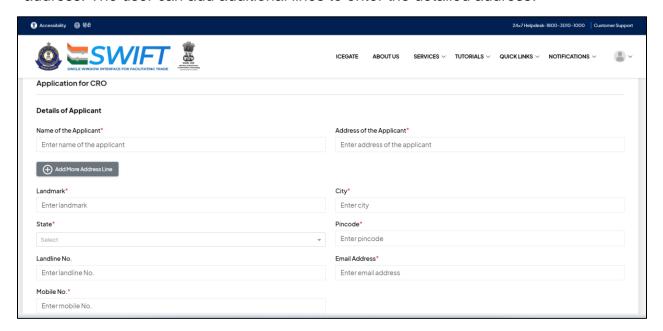
Upon clicking the "New CRO Form", the application form will appear which the user needs to fill. The application form has various sections for the user to fill in:

- 1. Details of the Applicant
- 2. Production Details
- 3. Product Origin details
- 4. Generic Queries details

All sections of the CRO application are explained below.

12.1 Details of the Applicant

In the screen below, the user needs to enter details like Name and Address of the applicant (here the applicant means the details of the manufacturers which the user will fill in), landmark, city, state, PIN code, landline number, mobile number and email address. The user can add additional lines to enter the detailed address.

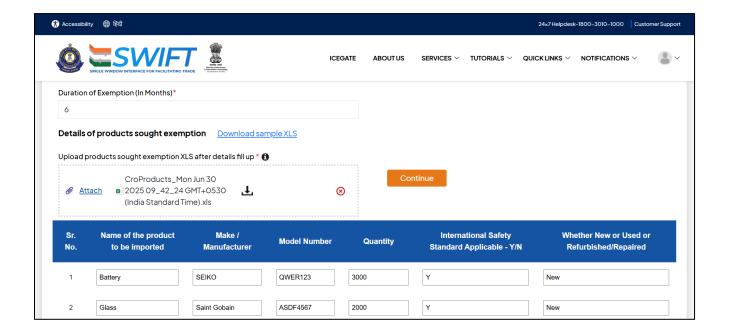




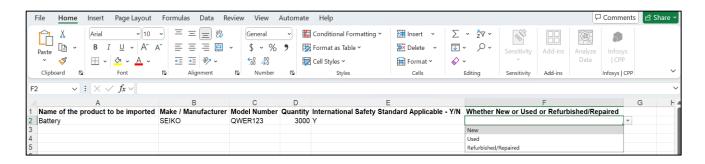


12.2 Production Details

In this section, the user will fill the details of the products as shown below. The user needs to fill details like Name of the product imported, Manufacturer, Model no., Quantity, International safety standards applicability, and the product status like if new or used or refurbished/repaired. A sample excel file is available for the user to download and update the list. Details entered in the file will be available on the screen for the user to view. Sample view of the excel file is also shared below.



File sample view:



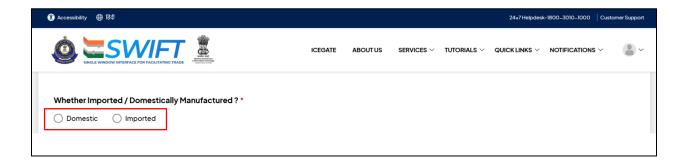




The user also needs to fill in the duration of exemption, in months, for which the exemption is being sought for.

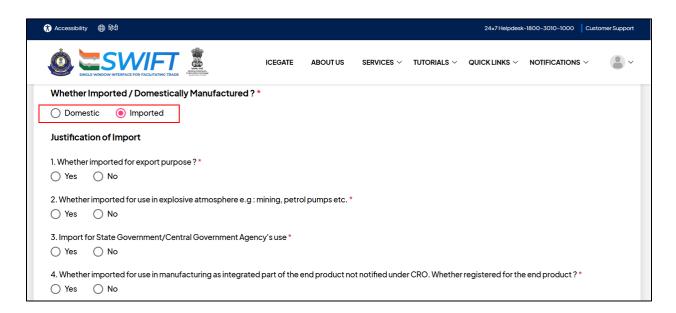
12.3 Product Origin details

While CRO exemption certificate can be applied for both domestically manufactured and imported items, the SWIFT functionality will cover only the CRO exemption certificates for imported items. The domestic option will be disabled.



12.3.1 CRO - Imported item

This is the scenario where the option of Product origin - Imported is selected.







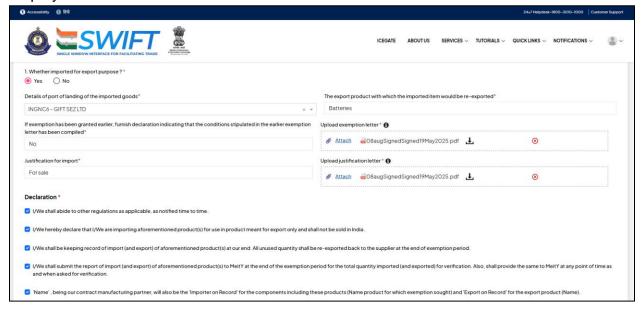
The Imported option has four questions for the user where he can reply with either 'Yes' or 'No'. If he selects 'Yes', he has to furnish further details as shown below.

- 1. Whether imported for export purpose
- 2. Whether imported for use in explosive atmosphere e.g., mining, petrol pumps etc.
- 3. Import for State Government/Central Government Agency's Use
- 4. Whether imported for use in manufacturing as integrated part of the end product not notified under CRO. Whether registered for the end-product?

Only if the response to above questions on justification for import are "Yes", the subsequent sections for the user to provide responses on re-import, explosive atmosphere, agency and end product registration will be displayed.

12.3.1.1 Re-export

In this segment user has to confirm if the product is imported for export purpose. If the user selects the option "Yes" for this query, the additional details to be furnished are displayed on the screen for the user to fill in.



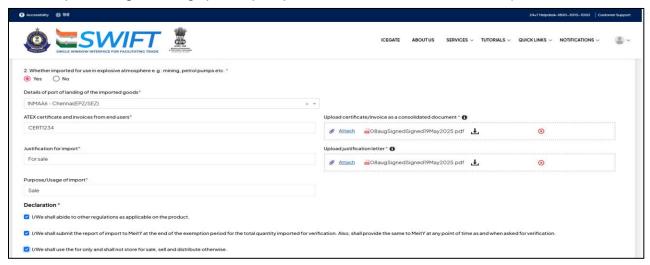
The user also gives declarations, shown in the screen, as part of this segment.





12.3.1.2 Explosive atmosphere

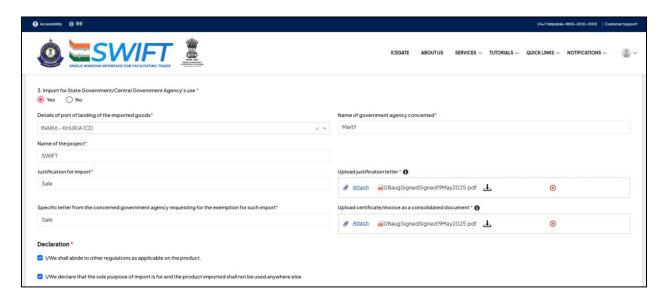
In this segment user has to confirm whether product is being imported for use in explosive atmosphere e.g., mining, petrol pumps etc. If the user selects the option "Yes" for this



query, the additional details to be furnished are displayed on the screen for the user to fill in. The user also approves the declarations as part of the annexure.

12.3.1.3 Government Agency confirmation

In this segment the user has to confirm if the import is for State Government/Central Government Agency's use. If the user selects the option "Yes" for this query, the



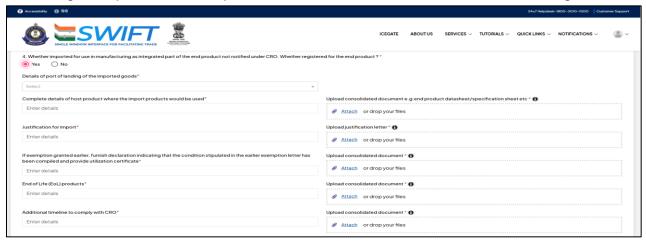




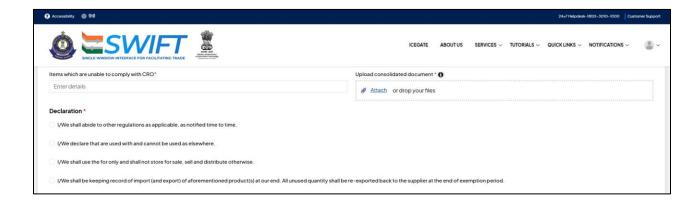
additional details to be furnished are displayed on the screen for the user to fill in. The user also gives declarations as part of this segment.

12.3.1.4 End product registration

In this segment, user has to confirm whether imported item is for use in manufacturing as integrated part of the end product not notified under CRO; also whether registered for



the end product. If the user selects the option "Yes" for this query, the additional details to be furnished are displayed on the screen for the user to fill in.

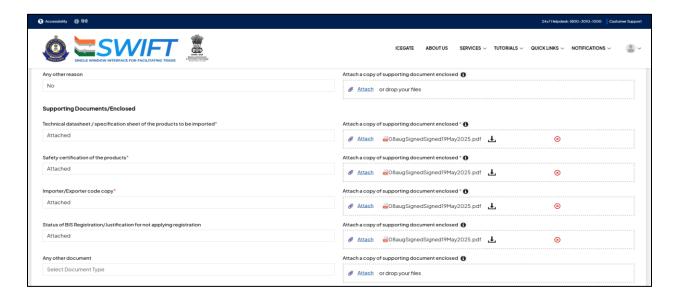






12.4 Supporting Documents

The user then needs to upload additional Supporting Documents as shown below:



12.5 Generic Queries

After uploading the supporting documents, the user has to provide responses to the Generic Queries as shown below:

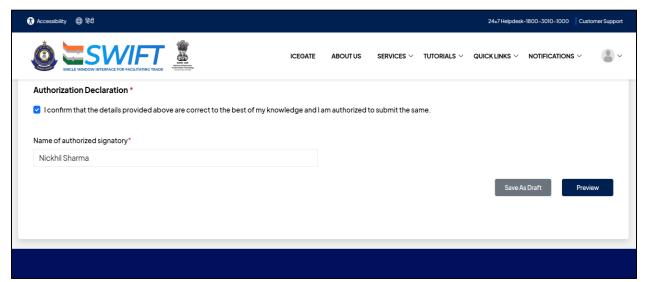






12.6 Authorization Details

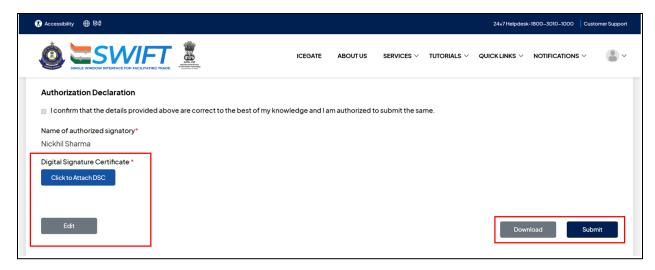
The user then clicks on the Authorization Declaration as shown below:



After the declaration he can save the draft form. The preview of the form will be available to the user basis the last saved draft.

13. Application Submission

A functionality has been provided to the user to attach his DSC before submission of the application. The user is also given the functionality to edit or download the application before submitting the application to the MeitY officers.



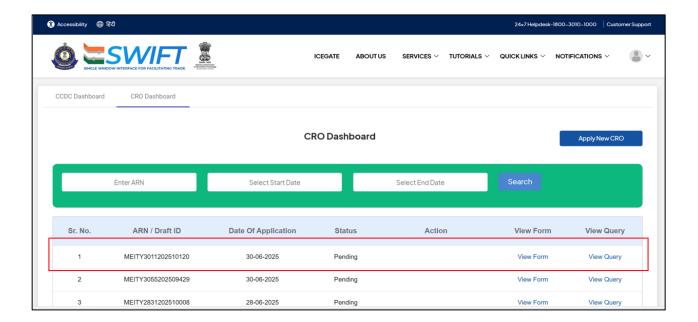
The user can submit the application by clicking on the "Submit" button. Once the





application is successfully submitted, the user gets the message from the system and the user dashboard is updated.

Post submission, the application status then moves to the "Pending" status in the user dashboard.



All the documents uploaded by the user must be "Digitally Signed" and one document can have only one DSC. Any document with multiple DSCs will not be accepted by the system.

After application submission, in some cases, query may be raised by the officers. The query functionality is same as described earlier in Section 8.





Certificate Download

The user can download certificate from the CRO dashboard. A sample certificate is shown below.



e-File No: CRO@123 Application No: MEITY1837202504182 Government of India Ministry of Electronics and Information Technology **IPHW Division**

> Electronics Niketan 6 CGO Complex, Lodhi Road New Delhi-110003 Date: 01.07.2025

EXEMPTION LETTER

Subject: Exemption from the provisions of "Electronics and Information Technology Goods (Requirement for Compulsory Registration) Order, 2021" - Reg. This is to convey that based on the request submitted by RAHUL ANAND vide MEITY1837202504182 dated 18-06-2025, the Competent Authority has agreed to exempt their application from the provisions of the "Electronics and IT Goods (Requirement for Compulsory Registration) Order, 2021" as prescribed in Gazette Notification S.O. No. 1248(E) dated 18.03.2021 for the import of:

Product Serial. No.	Product Type	Part Number / Model Number	Manufacturer	Quantity
1	New	AZ	Puma	100
2	Used	QW	MRF	200

- The exemption is subject to the following conditions: a. text@123.
- b. RAHUL ANAND shall be keeping a record of the import of the aforementioned product(s) at their end. All unused quantities (if any) shall be re-exported back to the supplier at the end of the exemption period.
 c. RAHUL ANAND shall submit the report of import (and utilization) to MeitY at the end of the exemption period for
- the total quantity imported (and utilized) whenever asked for verification.
 d. The exemption is valid up to 01.07.2025 from the date of the letter.
 3. This is issued with the approval of the Competent Authority.

MINISTRY OF ELEC. AND IT Tel:+001124363071 Email:gupta.kriti@meity.gov.in

The Deputy Commissioner/ Assistant Commissioner









15. Contact Us

The contact details are as follows:

ICEGATE, Directorate General of Systems

1st Floor, CR Building, IP Estate

New Delhi - 110002

Toll Free No: 1800-3010-1000

The user can also drop their queries at:

Email: <u>icegatehelpdesk@icegate.gov.in</u>

